

From the War Zone to the Home Front:

Supporting the Mental Health of Veterans and Families

Participant Guide



Before getting started...

Please take the time to visit the following website using Firefox or Internet Explorer:

<http://www.mghc.me/systemtest>

Be sure that you are able to clearly see the following:

1. The words "Success" listed three times in the Advanced Firewall Status box in the upper right hand corner.
2. Five green dots in the Test Results box on the bottom (See attached image).

If any of these elements are not present, please contact me and your technical support person

System Test

Success!

You have successfully connected to our servers.
You will be able to participate in the online meeting.

[Click here if you will be presenting and need to test your Webcam and Speakers](#)

Test Results

Green lights below indicate you have passed the check. If a red symbol appears, simply click the link beside it or follow the instructions listed to correct the problem.

OS	● Your operating system has passed.	Javascript	● You have JavaScript enabled.
Browser	● Your browser is up to date.	Screen	● Your screen resolution is good.
Cookies	● You have cookies enabled.		

We're here to help...

If you have any questions or problems, please feel free to [e-mail technical support](#).

How to Watch a Broadcast and Claim Credit

1. Log onto <http://www.mghcme.org/homefront> and click on the orange “Free Registration” button.

The screenshot shows the website for the Massachusetts General Hospital (MGH) Psychiatry Academy. At the top left is the MGH logo and the text "MASSACHUSETTS GENERAL HOSPITAL PSYCHIATRY ACADEMY". To the right are links for "Login", "Register", and "Newsletter", and a search bar with a "SEARCH" button. A navigation menu includes "HOME", "ABOUT", "FIND A COURSE", "TOPICS", "FACULTY", and "MY ACCOUNT". The main header is "PTSD & Anxiety". The featured course is "From the War Zone to the Home Front: Supporting the Mental Health of Veterans and Families", running from Feb 23, 2012 to May 24, 2013, by Naomi M. Simon, MD, and Matthew J. Friedman, MD, PhD. It is an online series. A "Free Registration" button is prominent, along with social media icons for Facebook, Twitter, Email, Print, and a plus sign, and a badge showing 71 registrations. The description states: "A free 14-part series of live, interactive, online trainings for community primary care and mental health providers". Logos for the Home Base Program, Red Sox Foundation, and National Center for PTSD are also visible.

2. The “Free Registration” button will bring you to the login page. Please enter your Username and Passwords in the Academy Login area (red box). This is the login you used to register for this series. If you need to reset your password, please select the “Reset your password?” link below the login area (blue box). If you would like to become a member, feel free to create an account (green box).

If you need to reset your password or create an account, you will be able to follow the rest of the steps after the reset or account creation.

MGH 1811 MASSACHUSETTS GENERAL HOSPITAL
PSYCHIATRY ACADEMY

Login | Register | Newsletter

SEARCH

HOME ABOUT FIND A COURSE TOPICS FACULTY MY ACCOUNT

Login

Academy Login

Please enter your login information below

Username:

Password:

[LOGIN](#)

[Reset Your Password?](#)

Become a Member

Become part of this unique professional community for continual educational development — complete your Academy member registration today. Membership in Massachusetts General Hospital Academy is FREE!

[CREATE ACCOUNT](#)

3. Once you have completed the purchase step of this activity, you will be asked to “Select Your Certificate Type”:

Physician Certificate (MD)—CME certificates awarding AMA PRA Category 1 Credit™ to physicians (MD's and DO's. PA's may also elect this option.

Registered Nurse Certificate (RN)—CEU credit certificates for nursing credits.

Social Worker Certificate (SW) —CE credit certificates for Social Worker credits.

Psychologists Certificate —CE credit certificates for Psychologist credits.

After you select your certificate from the drop-down menu, please press submit. You will receive directions on how to claim your certificate after you complete this activity.

*** Note: You will only need to do this step once at the start of the series



Select Your Certificate Type

Please select the type of certificate you would like to receive for this activity.

From the War Zone to the Home Front: Supporting the Mental Health of Veterans and Families

Physician Certificate(MD)—CME certificates awarding *AMA PRA Category 1 Credit™* to physicians (MD's and DO's) ONLY.

Registered Nurse Certificate(RN)—CEU credit certificates for nursing credits.

Social Worker Certificate(SW) —CE credit certificates for Social Workers credits.

Psychologists Certificate —CE credit certificates for Psychologists credits.

Should you have questions or need additional information about the continuing education component of this program, please email mghcme@partners.org or call (866) 644-7792.

Statement of Credit:

4. Once you have submitted your certificate type, you will be brought back to the activity. You must look at the Activity Overview and CE Information and click next at the bottom of the pages to continue to the activities. When you get to the 'Course Activities' tab, you will see the list of events. Please click the on the event name that you are looking to view.

As a reminder, the link to the event will be available the day of the Broadcast.



From the War Zone to the Home Front: Supporting the Mental Health of Veterans and Families

STEP 1: Activity Overview ✓

STEP 2: CE Information ✓

STEP 3: Course Activities

STEP 4: Print Certificate

View Events

Click on each event to complete the event and claim credits. You may log into and out of this activity as often as necessary to complete all events. If you prefer to only complete some events, you can do so and print your certificate at any time. Every time you complete a new event you can re print your certificate to reflect all the activities you have completed so far.

Participation PSY Psychologists SW Social Worker OE Nursing CME

Event Name	Available Credits	Claimed Credits
The challenges of coming home after war: What providers need to know - Series Overview (Broadcast: 2/23/12)	Participation: 1 PSY: 1 SW: 1 OE: 1 CME: 1	

5. The activity you select will allow you to view the Activity Overview, CE Information, Pre Test, Webinar, Post Test, Evaluation, and Print Certificate.

If you are watching a LIVE broadcast:

The “Webinar” button will link to view the broadcast and call in information if you are unable to view the live event. Please remember, you must click the “Next” button at the bottom of each page to get to the next step (red box).

If you are watching an ARCHIVED of a broadcast:

Step 5 will say “Archived Webinar.” When you click on that button you will be directed to a link with a recording of the broadcast for you to view at your convenience.

If you are watching the broadcast elsewhere and would like to CLAIM

CREDIT:

You will need to complete the first question of the Pre Test then advance to the Post Test questions and complete the remaining steps.



The challenges of coming home after war: What providers need to know - Series Overview (Broadcast: 2/23/12)

[View All Events](#)

STEP 1:
Activity Overview

STEP 2:
CE Information

STEP 3:
Pre Test

STEP 4:
Webinar

STEP 5:
Post Test

STEP 6:
Evaluation

STEP 7:
Print Certificate

Activity Overview

Learning Objectives

At the end of this educational activity, participants should be able to:

- Recognize the challenges faced by service members and families following deployment.
- Explain the differences between normal reintegration problems and those that warrant clinical attention.
- Identify appropriate interventions for both normal and clinically significant post-deployment problems.

Target Audience

This program is intended for: primary care and community mental health providers, pediatricians, community health centers, community mental health centers, college and university health professionals, psychiatric nurses, physician assistants, nurse practitioners, social workers, employee assistance programs, clergy and other first responders.

Faculty

- Matthew J. Friedman, MD, PhD
- Naomi M. Simon, MD

6. When you have completed the activity, your certificate will be generated in the “Print Certificate” step. Certificates will have the appropriate language pertaining to the certificate you selected. When generated they will look similar to the following:



Massachusetts General Hospital
Department of Psychiatry
Division of Postgraduate Education
One Bowdoin Square
Boston, Massachusetts 02114
Tel: 617-724-8318, Fax: 617-724-8690

Certificate No: 941835C_U23_09_A_39_O_T5

CERTIFICATE OF PARTICIPATION AND SUCCESSFUL COMPLETION

Massachusetts General Hospital certifies that

Jane Q. Smith, MD

has attended the following education activity,

The challenges of coming home after war:

What providers need to know - Series Overview (Broadcast: 2/23/12)



MASSACHUSETTS
GENERAL HOSPITAL

PSYCHIATRY ACADEMY